

RASFF consumers portal – introduction

The RASFF consumers portal aims to be the link between RASFF Portal, giving an insight in all notifications transmitted in the RASFF network and consumer recall notices and public warnings given out by food safety authorities and business operators. It therefore supplements the information made public on the RASFF notifications – which is actually only a small portion of the information transmitted in the network – with details necessary to identify the product and other important information directed at consumers, made available by public authorities and business operators.

If the risk so requires, it is the tasks of the Member States' authorities to ensure that citizens are informed about the "*nature of the risk to health, identifying to the fullest extent possible the food or feed, or type of food or feed, the risk that it may present, and the measures which are taken or about to be taken to prevent, reduce or eliminate that risk*"¹.

Upon selecting a country, a list of RASFF notifications is displayed that are related to a consumer recall or for which one or more [member countries](#) or business operators have published some information. Whether there is information published can be seen from the column *Published*. If *Yes*, the column *More info* may contain a hyperlink to that information if available. If it does not, the information may nevertheless be available at one of the national consumer recall or information web sites for which links are given at the top right of the application.

After a period of four weeks, the notifications are removed from the list in RASFF consumers portal. The application will be further expanded based on the requests and feedback from users.

¹ Quoted from Regulation (EC) No 178/2002, Article 10