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**OIL** or **Office Infrastructure and Logistics in Luxembourg** - a service of the Commission in Luxembourg managing the maintenance of buildings and so on.

Sites

- Intranet: <http://www.cc.cec/OIL/welcome/>
- Mobility net: <http://www.cc.cec/mobilitynet/> or [www.mobility.net](http://www.mobility.net)

## OIL Technical services

To report problems related to

- lighting,
- heating and air conditioning,
- water leaks,
- windows, etc.

Basically, everything related to the functioning of your office and building.

Technical services are available 24h/24h and 7/7 days (24/7):

- [http://myintracomm.ec.europa.eu/hr\\_admin/en/office\\_bxl/Pages/technical\\_services.aspx](http://myintracomm.ec.europa.eu/hr_admin/en/office_bxl/Pages/technical_services.aspx)

## Non-compliance of working conditions

Service managing the safety at work problems (non-compliance of working conditions) in relation to people or property.

Namely where there are serious risks to health and safety, an emergency procedure should be launched - the [Directorate-General](#) in question or [DG HR](#) can then implement the evacuation procedure.

contact:

- Luxembourg : 32220
- [http://myintracomm.ec.europa.eu/hr\\_admin/en/prevention\\_at\\_work/health\\_safety/Pages/conditions.aspx](http://myintracomm.ec.europa.eu/hr_admin/en/prevention_at_work/health_safety/Pages/conditions.aspx)